



## SPOKANE INDIANS YOUTH BASEBALL Cancellation & Refund Policy **TOURNAMENTS** *(Updated 6-3-2020)*

SIYB understands that, from time to time, teams may need to withdraw from a tournament, due to unforeseen circumstances. Tournament fees are based on a variety of costs determined by the number of teams registered. Because many of these costs must be paid in advance, team withdrawals still result in a cost to SIYB.

We have adopted the following policy for refunds to accommodate teams whose plans have changed, while maintaining the financial responsibilities associated with each tournament.

<u>DATE</u>	<u>REFUND</u>
REQUESTED BEFORE REGISTRATION DEADLINE	ELIGIBLE FOR A REFUND MINUS \$50 ADMIN FEE
REQUESTED REFUNDS AFTER DEADLINE	ELIGIBLE FOR A REFUND MINUS \$100 ADMIN FEE / PER TEAM

- Once games have begun, refunds will not be given for cancelled registrations. Under extenuating circumstances, a partial refund may be considered
- All refund requests need to be emailed to [info@siyb.org](mailto:info@siyb.org). Please include the Team name and reason for refund request
- In the event that SIYB has to cancel a tournament that is beyond our control, a refund minus \$100 will be issued.
- Refunds are issued as follows:
  - Credit/Debit: Refunded to original card (allow 5-7 business days)
  - Check/Cash: Refunded by SYSA issued check (allow up to 2 weeks)