



SPOKANE INDIANS YOUTH BASEBALL

Cancellation & Refund Policy

Individual Player

(Updated 2-18-2021)

SIYB understands that, from time to time, players may need to withdraw from a sport, due to unforeseen circumstances. Registration fees are based on a variety of costs determined by the number of teams and number of players registered on each team. Because many of these costs must be paid in advance, player withdrawals still result in a cost to SIYB.

We have adopted the following policy for refunds to accommodate people whose plans have changed, while maintaining the financial responsibilities associated with each sport season.

<u>DATE</u>	<u>REFUND</u>
REQUESTED BEFORE REGISTRATION DEADLINE	ELIGIBLE FOR A REFUND MINUS \$20 PROCESSING FEE / PER REGISTRANT
TWO WEEKS PRIOR TO GAMES STARTING	ELIGIBLE FOR A REFUND MINUS 50% OF REGISTRATION FEES / PER REGISTRANT

- Once games have begun, refunds will not be given for cancelled registrations. Under extenuating circumstances, a partial refund may be considered
- All refund requests need to be emailed to info@siyb.org. Please include the player's name and reason for the refund request.
- In the event that SIYB has to cancel a season that is beyond our control, a refund minus 15% will be issued
- In the event a partial season is canceled due to circumstances beyond the control of SIYB, no refunds will be issued. A pro-rated credit minus a \$10 administrative fee will be issued to the participant's SIYB account.
- Refunds are issued as follows:
 - Credit/Debit: Refunded to original card (allow 5-7 business days)
 - Check/Cash: Refunded by SIYB issued check (allow up to 2 weeks)