



SIYB Refund & Cancellation Policy Individual Player

Spokane Indians Youth Baseball & Softball is a non-profit organization that strives to offer sport programs for the youth of our community. We understand special circumstances may occur which prevent an athlete from participating in their registered sport.

EARLY REQUEST

Time of registration up to two weeks prior to the first practice or game (whichever comes first).

Amount of refund will be Registration Fee less a \$10 administrative fee or a full credit issued to your SIYB account to be used on a future registration(s).

LATE REQUEST

Two weeks prior up to the first practice or game (whichever comes first).

Amount of refund will be Registration Fee less a \$20 administrative fee or a full credit can be issued to your SIYB account upon approval from a SIYB Sports Coordinator.

ONCE PRACTICES and/or GAMES (whichever comes first) BEGIN

Once practices and/or games have begun, no refunds will be issued for cancelled registrations. Under extenuating circumstances, a partial credit to your SIYB account will be considered upon approval from the SIYB Sports Coordinator.

CANCELLATIONS

In the event an entire or partial season is cancelled due to circumstances beyond control of SIYB, no refunds will be issued. Credit or pro-rated credit to the participant's SIYB account, less a \$10 administrative fee, will be issued when possible. Factors such as 3rd party fees paid by SIYB, may impact this decision, but our goal is to offer credit to families and get kids playing sports again as soon as possible.

- Credit/Debit Card: Refunded to original card [allow up to 10 business days]
- Check: Refunded by SIYB issued check [allow up to 4 weeks]