# SIYBS Refund & Cancellation Policy: Individual Player



Spokane Indians Youth Baseball & Softball is a non-profit organization that strives to offer sport programs for the youth of our community. We understand special circumstances may occur which prevent an athlete from participating in their registered sport.

We have adopted the following policy for refunds to players and families whose plans have changed, while maintaining the financial responsibilities associated with each league.

### EARLY REQUEST

Time of registration up to two weeks prior to the first practice or game (whichever comes first).

Amount of refund will be Registration Fee less a \$10 administrative fee or a full credit issued to your SIYBS account to be used on a future registration(s).

\*\* 3% bank fee and \$1 Blue Sombrero Service fee is non-refundable

### LATE REQUEST

Two weeks prior up to the first practice or game (whichever comes first).

Amount of refund will be Registration Fee less a \$20 administrative fee or a full credit can be issued to your SIYBS account upon approval from a SIYBS Sports Coordinator.

\*\* 3% bank fee and \$1 Blue Sombrero Service fee is non-refundable

## Once Practices and/or Games Begin (Whichever is First)

There will be no refunds or transfers issued. Under extenuating circumstances, a partial credit will be considered upon approval from the SIYBS sports coordinator.

\*\* 3% bank fee and \$1 Blue Sombrero Service fee is non-refundable

#### Weather/ Game Cancellations

In the event an entire or partial season is canceled due to circumstances beyond control of SIYBS, no refunds will be issued. Credit or prorated credit to the participant's SIYBS account, less a \$10 administrative fee, will be issued when possible. Factors such as 3rd party fees paid by SIYBS, may impact this decision, but our goal is to offer credit to families and get kids playing sports again as soon as possible.

- Credit/Debit Card: Refunded to original card [allow up to 10 business days]
- Check: Refunded by SIYBS issued check [allow up to 4 weeks]